

What to know about lead water pipes or lead service lines being replaced

Lead gets into our drinking water from water service lines that are galvanized or made of lead, have lead soldering or a lead connector, or from faucets.

You can't taste, smell, or see lead in drinking water. Even small amounts of lead in drinking water are harmful to kids and adults.

The City of Toledo has approximately 30,000 lead water service lines. To keep customers safe, the department uses corrosion control to coat the pipes in our system, to reduce lead from leaching from the pipes into drinking water.

Because replacing lead pipes is the best way to reduce lead from getting into drinking water, the City of Toledo committed to replace both the public and private lines over several years with safer materials to protect public health.



What Will Happen During Lead Service Line Replacement

- A letter from the City of Toledo will be sent to customers 45-days before construction will start.
- You can find information about the construction timeline and how to reduce your exposure to lead-in water on the City's website.
- Prior to construction, the City of Toledo will test your water for the presence of lead and copper. A water filter that can remove lead and other harmful metals will be provided. Follow instructions to install the filter on your kitchen faucet. (If it does not work on your faucet, contact the City of Toledo at 419-936-2020.)
- Construction to replace the public line usually takes 3-days by City crews. Your water service will be disrupted and unavailable for 6 hours.
- Construction to replace the private line will be done 2-4 weeks after the public side.
- 72-hours after both lead service lines are replaced, the City will collect another water sample to measure for the presence of lead and copper in your water. You will receive notice in 48-hours of the results.
- No matter what the results of the test are, you **MUST FLUSH** your pipes to remove any lead particles. Proper flushing techniques are on the next side.
- Replace your filter's cartridge and use it for 30-days or until all work in the neighborhood has been completed. See Filter Installation and Maintenance Factsheet for more information.

For information on how to receive this support: visit <https://toledo.oh.gov/residents/water/lead-service-lines> or call **419-936-2020**.



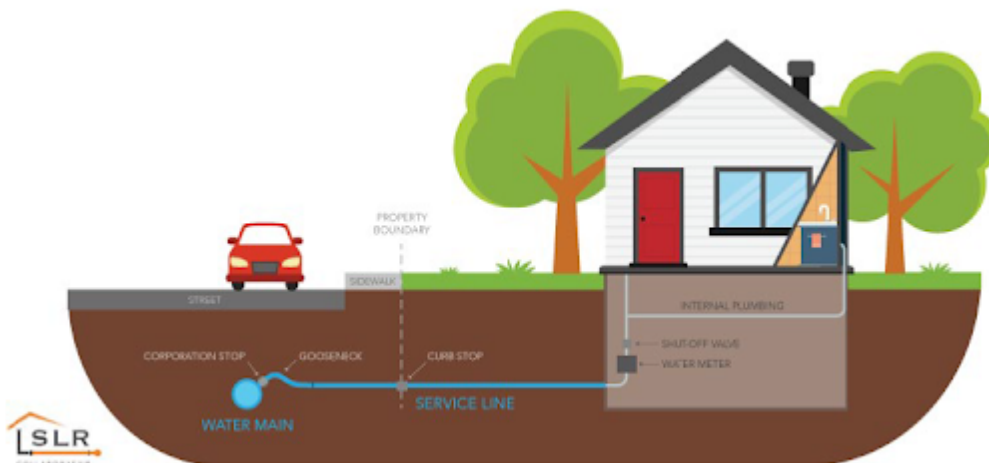
The City owns the water main that distributes water from the water utility to your curb stop. You or your landlord own the water service line from the curb stop to inside your house. (See the diagram below.)

Property owners are required to pay for the replacement of the privately owned portion of the lead line (average cost is \$3,000). Funding support is available from the City of Toledo to ensure that the full lead service line is replaced.

Flushing Procedures after lead service lines are replaced

When you receive notice from the City of Toledo that your line has been replaced and construction is completed in your neighborhood do the following:

- 1 Find all faucet aerators/screens in the home and remove them (do not forget the basement or lowest floor), including laundry tubs and utility sinks
- 2 Remove all in home filters, do not flush through your filter
- 3 Open the cold water faucets all the way starting on the lowest floor of your home and moving up floors until all the faucets are flowing with cold water. For showers attached to bath tubs, use the bathtub faucet. Make sure all drains are open and clear so that water can flow freely down the drain
- 4 Leave all faucets running for 30 minutes
- 5 After 30 minutes, turn off all faucets starting with the first faucet that was turned on, typically the lowest floor and move up the floors turning off all other faucets in the order they were turned on
- 6 Clean and reinstall all aerator screens and filters



Not sure if you have a lead service line, visit this interactive map at Visit this interactive map at web address, with link.



To Learn more visit: freshwaterfuture.org