#### All About Water

7/2/2020

Government and Water Affordability

# BlueConduit

# Using AI to reduce uncertainty of lead service line replacement

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#### Introduction



Jake Abernethy, Ph.D Co-Founder.

Professor of Machine Learning (ML) at the College of Computing at Georgia Tech. 15 years in machine learning. Applied data science to help Flint since 2016. COPYRIGHTED MATERIAL VIEW ONLY



Eric Schwartz, Ph.D.. **Co-Founder** 

Professor of marketing at the **Ross School of** Business at the University of Michigan. Worked in Flint since 2016



B.G. (ret.) Michael McDaniel Head of Government and Client Services

Coordinated lead service line replacement for Flint's FAST Start program. Dean of WMU-Cooley's Homeland and National Security Law program



Jared Webb **Chief Data Scientist** 

MS in Math from Brigham Young University. Applied data science to help Flint since 2016.



Ian Robinson Managing Director

MBA/MS from University of Michigan. Experience in growing social enterprises. **Returned Peace** Corps Volunteer



### Solution: We Bring Clarity to the Unknown

Using **cutting-edge** artificial intelligence methods, we characterize and resolve uncertainties around the material of public and private service lines.

#### **Actionable Data**

- ✓ Prioritize highlikelihood lead service lines
- ✓ Maximize public health benefits

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✓ Optimize costs

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#### Accurate LSL Inventories

- Enable cities to budget for SL replacement
- ✓ Guide current and future asset *management strategies*
- ✓ Improve program cost and management COPYRIGHTED MATERIAL

#### Trust & Communication

- ✓ Provide foundation for local education
- ✓ Develop tools for community engagement
- ✓ Support regulatory compliance

Introduction

Predicted chance of each lead/galvanized service line for these Flint homes, as of May 2018, according to predictive model

Note that homes with 91% likelihood are next to and across the street from homes with 14% and 12% probability

Based on standard statistical methods and a published application for machine learning





Introduction

### **Higher Hit Rate Reduces Costs**

Would have saved 20-30% by avoiding unnecessary excavations out of \$100MM budget



## Cities don't know number and location of lead service lines

American Water Works Association

Replacing all lead water pipes could cost \$30 billion

United States Environmental Protection

### Lead and Copper Rule Long-Term Revisions



Finding the ways that work

"The current LCR disproportionately impacts low-income and minority populations"

COPYRIGHTED MATERIAL VIEW ONLY'Every lead service line replaced yields an estimated \$22,000 in reduced cardiovascular disease deaths"



Introduction

### **The Work We Did In Flint**





Phase 1

### **Three-Phase Approach**

	1 Preliminary Estimates	2 Home-by-Home Predictive Recommendations	3 Continuous Improvement
INPUTS	Receive existing data	Verify material at recommended sites	Real-time SL data from replacements, field work
OUTPUTS	Recommended inspection list	Prioritized replacement list Water filter and public	Updated prioritized list Continued AI refinement
COPYRIC	estimates	health communication support	Optional: Community- facing map portal
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## Preliminary Estimates

#### INPUTS

- Recent SL material confirmation
- Historical SL records
- Parcel attribute data

#### **OUTPUTS**

- Recommended Inspection List
- ✓ Representative data increases accuracy
- ✓ Region-level preliminary estimates
- ✓ Budget estimates





#### **Recommended Inspections**

Region	% of city	Copper	Lead	Galvanized	Plastic
Ward 1	21%	70	20	10	5
Ward 2	28%	80	50	5	0
Ward 3	16%	40	30	5	4
Ward 4	14%	20	40	10	0
Ward 5	21%	90	5	3	3

#### **Region-level preliminary estimates**

\* Recent SL material confirmation sites (e.g., water main break, service line leaks, meter replacements) do not reflect the whole system.

#### Phase 1

### Inspections to Gather Data are the Essential First Step

Before BlueConduit Historical records suggested 10-20% of SL were lead

The first 170 attempted replacements found lead 96% of the time

#### With BlueConduit

2016: BlueConduit-recommended inspections at a representative set indicated **49%** SLs had lead in the inventory

2019: The true percentage of Flint homes that contained lead/galvanized (after 20,000 excavations) was verified **51% COPYRIGHTED MATERIAL** VIEW ONLY





## What data do we use?

SL Verified (Private)	SL Verified (Public)	Parcel ID	Address	Year Built	Latitude	Longitude	Home value	SL Historical Record (Private)	SL Historical Record (Public)	Water Test Results (ppb)
Galvanized	Copper	401446	6201 MAPLE	1925	43.00802	-83.6365	7800	Copper	Copper	0
?	?	401215	1234 MAIN	1957	43.07282	-83.7219	19300	Copper	-	2
?	?	410545	567 WALNUT	1921	43.02797	-83.7171	10900	Copper	Lead	8
Copper	Copper	401438	1486 OAK	-	43.02454	-83.6655	4000	Copper	Copper	-
Lead	Lead	462645	2014 ELM	1970	43.05868	-83.725	17700	-	-	-

Information inputs:

- $\succ$ Municipalities providing available parcel-level data for each service point
- BlueConduit obtains external data sources to improve models  $\succ$ COPYRIGHTED MATERIAL ds VIEW ONLY

Model adapts to areas with many or minimal historical records



#### Phase 2

## **2** Home-by-Home Predictive Recommendations

#### **INPUTS**

Send crews to sites on Recommended
Inspection List to verify SL material

#### **OUTPUTS**

#### ✓ Prioritized Replacement List

- Home-by-Home probabilities
- Map layer and database
- Organized at home-, block-, or mainlevel
- ✓ System-wide home level inventory

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- ✓ Support public health and compliance
  - o Target filters, comms, testing



Probabilities generated by statistical machine learning using approach from Abernethy et al. (2018) Ing NIGHTED MATERIAL

### **Prioritization Strategy for Efficiency and Equity**

Organize by individual service probabilities:

Home Address	Priority	Probability
6275 Summit PI	High	80.40%
2277 Commonwealth Ave	Low	2.10%
8764 Liverpool St	Medium	41%
28855 Rockeldge	Low	3.42%
1329 S University	High	94.52%

Home Address	Priority	Probability
1329 S University	High	94.52%
14 Harvard Rd	High	91.23%
637 Baltic Ave	High	90.78%
1043 Fish Hatchery Rd.	High	89.45%
6275 Summit PI	High	80.40%

#### Aggregate by water mains:

Water Main No	o. Priority	Num SLs
WS 1020	Low	0.044
WS 1244	Medium	1.2
WS_1234	High	6.8
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Water Main No.	Priority	Num SLs
WS 1234	High	6.8
WS 2646	High	6.2
WS 1923	High	5.8



#### INPUTS

Share real-time SL data from prioritized replacements and other field work

#### **OUTPUTS**

#### ✓ Updated Prioritized List

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- Continued AI model refinement
- ✓ Optional: Community-facing map portal





#### **Optional: Community-facing** map portal



**Continuous improvement** leads to **saved time and money** from excavating only the pipes likely to need replacement, and on rapidly improved to **public health outcomes**.



## Making this solution accessible

We want to help communities do this right now so they get ahead of this problem

Working with local and national foundations to subsidize cost to communities

We have already secured funding from The Rockefeller Foundation to work with 4 cities in 2020

- EPA Environmental Justice grant with Toledo
- Benton Harbor

Funding is available to communities that meet environmental justice and socioeconomic criteria

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### **Input Data**

- Recent SL material confirmation
- Historical SL records
- Parcel attribute data

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- New SL material verification
- Real-time data from prioritized replacements and other field work



### **Output Data**

- Recommended Inspection List
- Region-level preliminary estimates



- System-wide home level inventory
- Continued AI refinement





## **Thank You**

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## Publicly accessible map portal for residents to search

- Tool for transparency
- Based on city data and predictive algorithm
- Collaboration with NRDC public health experts





## Barriers to efficient inventory and replacement

- Unreliable, outdated, and missing data about LSL locations
- Multiple segments do not made of same material
- Expensive to verify pipe material





### Initial Representative Inspection Set

## Information Gathering via Inspections: Using Hydrovac







### 2) Initial Representative Inspection Set

### Using data from inspections

- The proportion of lead/galvanized service lines in the sample should be close to the true proportion of lead/galvanized service lines in the population.
- Initial representative inspection set allowed Flint to budget and plan
- Give more accurate estimates for annual SL replacement rates
- Key input to developing home-by-home probabilities



### Gathering More Data with a Representative Initial Inspection Set

- Initially, inspections should be done on a **Representative Inspection Set** 
  - 1. Existing data is biased and not representative of the entire system
    - a. E.g., Cities may have SL materials verified ONLY where water mains have been replaced due to breaks. But the blocks and areas where mains have broken may be more likely to have certain kind of SL materials.
  - 2. Planning and budgeting requires system-wide estimates
  - 3. Selecting one or a few separate neighborhoods may not generalize.
    - a. Could mischaracterize other neighborhoods at greater risk.
  - 4. Improves predictive accuracy of statistical models extrapolating materials for homes with unknown SL materials.



#### Initial Representative Inspection Set

## **Representative Initial Inspection Set**

- Inspections are more efficient
  - If all homes could be inspected immediately, problem scope would be defined. But they cannot be...
  - Cheaper and faster data gathering tool.
  - If concerns over accuracy (e.g., hydrovac) and "false negatives" (e.g., lead was not uncovered, when there was truly lead), then
    - Build in guidelines and redundancies
    - Performance-based contracts with bonuses/penalties



#### Predictive model and prioritization

## Integrating data points

# Relying on water test results in Flint would have resulted in 2761 unnecessary excavations and overlooked 702 homes with lead service lines.

	Water test > 0 ppb	Water test = 0 ppb
Lead Service Line	2935	702
Non-lead Service Line	2761	2930

A machine learning model integrates all of this data in making predictions.

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## Predictive model and prioritization COPYRIGHTED MATERIAL

## Integrating data points

VIEW ONLY Examining accuracy of "year built" labels and Verified Materials via inspection or replacement

Tradeoff Between Hazardous Infrastructure Removal and Unnecessary Excavation Using Year of Construction Heuristic



Note: Year built can be misleading, especially in the case of teardowns

### Initial Representative Inspection Set

## Data Collection Webapp V2.0: Demo (images linked to web)

Data collection app built for Flint contractors to input necessary information in required format to populate database

C Secure tops //film-files-deuterokusp.com	199 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Flint Service Line Replace	ement
Data Management Contracto	r Console
Greetings, kervettagolson@goyettemechanical.com!	OF FLAN
Data Entry: Search	CII WA
View Data: Service Line Replacement Submissions	
View Data: Hydrovac Inspection Form Submissions	
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### Flint-Lines Application Overview

Common use cases and instructions May 15th, 2017 (Updated July 16, 2019) Initially presented to Flint contractors with Fast Start team in Flint City Hall

Application developed by and presentation prepared by Alex Chojnacki with Jacob Abernethy, Eric Schwartz, and Jared Webb Michigan Data Science Team, University of Michigan

### Initial Representative Inspection Set

## Sample size in different-sized communities

### Sample size required to achieve a Margin of Error of 5% and Confidence

Interval of	95%	Total number of service lines				
	1000	5000	10000	50000		
Inspections in						
initial set	278	357	370	382		

"With a Representative initial set of this size, the observed percent of SL needing replacement plus/minus 5% will include the true proportion in 95% or 19 out of 20 times." So "if you observe 40% then the estimated range of 35% to 45% will be right in 19 times out of 20!

### Sample size required to achieve a Margin of Error of 5% and Confidence

Interval of	99%	9% Total number of service lines					
	1000	1000 5000 10000 5000					
Inspections in							
initial set	400	586	623	655			

Key assumptions

1. You try to estimate one number: the proportion of SL needing replacement system wise.

2. Conservative guess at true proportion to

More inspection sites required when considering multiple areas

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### **Cumulative Costs Over Five Years**



### Tools for efficiency and

## Design Contracts and RFP's to Optimize Efficiency transparency

Important lesson learned from Flint: having separate contractors for inspections and replacements reduces incentive misalignment

### **Replacement Contractors**

Send contractors with the intention of **replacing Lead/Galvanized SL** to areas with **highest likelihood** 

Goal: replace as many lines as possible

**KPI's/ Incentives:** 

- Effective cost of successful service line replacement (\$) = Total cost of all replacement attempts / # of successful replacements
- Hit rate (%)= Success/ Attempts

### **Inspection Contractors**

Send contractors with purpose of **inspections SL** to all homes **(target with highest uncertainty)** Goal: Collect as much accurate SL material labels KPI's/ Incentives:

• # of confirmed lines

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