



CLEAN WATER PUBLIC ADVOCATE

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OVERVIEW OF OFFICE

The Office of the Clean Water Public Advocate was created through Governor Whitmer's Executive Order 2019-06. The Office operates as a type 1 agency within the Michigan Department of Environment, Great Lakes, and Energy, while having a connection to the Governor's Office to elevate concerns.

The Office of the Clean Water Public Advocate ensures that drinking water concerns are investigated and that trends are analyzed. Based on trend analysis, recommendations to laws, rules, regulations, and procedures will be made to ensure that community concerns are addressed. The Office also connects resources at the state and local level to ensure that Michigan is more responsive to drinking water quality concerns.

FEATURED TOPICS



Become an Ambassador



Water Restart Program



Water Supply Lead Results



PFAS & Drinking Water

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OFFICE OF THE CLEAN WATER PUBLIC ADVOCATE

Year 1: Strategic Priorities



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CLEAN WATER PUBLIC ADVOCATE ROADMAP



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WATER ACCESS DURING COVID-19

The screenshot shows the EGLE website with a search bar at the top right. The navigation menu includes 'ABOUT EGLE', 'SUSTAINABILITY', 'AIR', 'LAND', 'WASTE', and 'WATER'. The 'WATER' section is active, with a sidebar menu listing various water-related topics. The main content area features a breadcrumb trail: 'EGLE / WATER / DRINKING WATER / COMMUNITY WATER SUPPLY'. The article title is 'Reconnecting Water Services'. The text explains that on March 28, 2020, the Governor issued an executive order requiring water departments to restore water to every occupied home without water in their service area. It states that there should be no fee or payment required for water restoration during the COVID-19 emergency. A press release link is provided: 'Gov. Whitmer calls for water reconnections statewide'. An executive order link is also provided: 'Restoring water service to occupied residences during the COVID-19 pandemic'. A link to a 'Water Restoration Assistance Summary spreadsheet' is included, with a bullet point indicating a download for 'Water System Response History to EO 2020-28 (zip file - large size)'. The article concludes with a section titled 'Flushing Recommendations When Reconnecting Water Services', which states that fresh water should be flushed through pipes to remove bacteria and metals. It provides three links for guidance: 'Guidance on Flushing your Whole Home Plumbing System and Cleaning Aerators' (with Spanish and Arabic versions), 'Guidance on Flushing Appliances that Use Water for Consumption' (with Spanish version), and 'Guidance on Flushing your Whole Home Plumbing System and Cleaning Aerators'.

EGLE MICHIGAN DEPARTMENT OF ENVIRONMENT, GREAT LAKES, AND ENERGY

Search

ABOUT EGLE
SUSTAINABILITY

AIR LAND WASTE WATER

WATER

Great Lakes
Drinking Water
Abandoned Water Wells
Community Water Supply
Contamination Investigation
Flint Water
Lead and Copper in Drinking Water
Noncommunity Water Supply
Office of the Clean Water Public Advocate
Source Water Assessment
Water Well Construction
Water Wellhead Protection

EGLE / WATER / DRINKING WATER / COMMUNITY WATER SUPPLY

Reconnecting Water Services

On March 28, 2020, the Governor issued an executive order requiring water departments to restore water to every occupied home without water in their service area. If this applies to you and you currently do not have water where you live, you should reach out to your local water department to request reconnection. **There should not be a fee, or any payment required for water restoration.** The order is effective for the duration of the COVID-19 emergency. It does not absolve residents from responsibility for reconnection fees, ongoing water bills and past-due bills.

If you experience issues or delays having your water reconnected, you should contact the Michigan Department of Environment, Great Lakes, and Energy (EGLE) at: [1-800-662-9278](tel:1-800-662-9278).

PRESS RELEASE: [Gov. Whitmer calls for water reconnections statewide](#)

EXECUTIVE ORDER: [Restoring water service to occupied residences during the COVID-19 pandemic](#)

EGLE has compiled a list of public water systems that reported reconnection information, as required under the order, in a spreadsheet that can be accessed here: [Water Restoration Assistance Summary spreadsheet](#)

- Download the [Water System Response History to EO 2020-28 \(zip file - large size\)](#)

Flushing Recommendations When Reconnecting Water Services

If you're having your water service restored, you need to flush your home's water pipes! Moving fresh water through your pipes flushes bacteria and metals from your plumbing. Watch this video to learn how to flush your home's plumbing or download the printable instructions below

- [Guidance on Flushing your Whole Home Plumbing System and Cleaning Aerators](#)
 - [Purga Del Sistema De Tuberías De Su Casa Cuando Se Restauran Los Servicios De Agua \(Spanish\)](#)
 - [عمل نظام المياه في منزلك عند استعادة خدمة المياه \(Arabic\)](#)
- [Guidance on Flushing Appliances that Use Water for Consumption](#)
 - [Purga De Artefactos Que Usan Agua Para El Consumo \(Spanish\)](#)

THANK YOU

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