OVERVIEW OF OFFICE

The Office of the Clean Water Public Advocate was created through Governor Whitmer’s Executive Order 2019-06. The Office operates as a type 1 agency within the Michigan Department of Environment, Great Lakes, and Energy, while having a connection to the Governor's Office to elevate concerns.

The Office of the Clean Water Public Advocate ensures that drinking water concerns are investigated and that trends are analyzed. Based on trend analysis, recommendations to laws, rules, regulations, and procedures will be made to ensure that community concerns are addressed. The Office also connects resources at the state and local level to ensure that Michigan is more responsive to drinking water quality concerns.

FEATURED TOPICS

- Become an Ambassador
- Water Restart Program
- Water Supply Lead Results
- PFAS & Drinking Water
OFFICE OF THE CLEAN WATER PUBLIC ADVOCATE

Year 1: Strategic Priorities

- Improve Communication
- Support Community Efforts
- Connect Resources
- Ensure Transparency & Accountability
CLEAN WATER PUBLIC ADVOCATE ROADMAP

- Establish Clean Water Advisory Group
- Develop Uniform Drinking Water Concern System
- Develop Annual Accountability Report

2020

Future years
Reconnecting Water Services

On March 28, 2020, the Governor issued an executive order requiring water departments to restore water to every occupied home without water in their service area. If this applies to you and you currently do not have water where you live, you should reach out to your local water department to request connection. There should not be a fee, or any payment required for water restoration. The order is effective for the duration of the COVID-19 emergency. It does not relieve residents from responsibility for reconnection fees, ongoing water bills, and past due bills.

If you experience issues or delays having your water reconnected, you should contact the Michigan Department of Environment, Great Lakes, and Energy (EGLE) at 1-800-652-9278.

PRESS RELEASE: Gov. Whitmer calls for water reconnections statewide

EXECUTIVE ORDER: Restoring water service to occupied residences during the COVID-19 pandemic

EGLE has compiled a list of public water systems that reported reconnection information, as required under the order, in a spreadsheet that can be accessed here: Water Restoration Assistance Summary spreadsheet

- Download the Water System Response History to EO 2020-28 (zip file - large size)

Flushing Recommendations When Reconnecting Water Services

If your water service is restored, you need to flush your home’s water pipes. Moving fresh water through your pipes flushes bacteria and metals from your plumbing. Watch this video to learn how to flush your home’s plumbing or download the printable instructions below

- Guidance on Flushing Your Whole Home Plumbing System and Cleaning Aeras
  - Purga Del Sistema De Tuberias De Su Casa Cuando Se Restauran Los Servicios De Agua (Spanish)
  - إصلاح نظام الأدوات في منزلك عند إعادة تشغيل خدمات الصرف الصحي (Arabic)
- Guidance on Flushing Appliances that Use Water for Consumption
  - Purga De Aparatos Que Usan Agua Para Consumo (Spanish)
THANK YOU

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